

## Warranty

SKUTT CERAMIC PRODUCTS, INC. warrants this product to be free from defects in materials and workmanship for two full years from the date of the first retail purchase from an authorized Skutt dealer.

### **What Skutt Will Do:**

Skutt will repair or replace, at its expense, any defective part upon return, freight prepaid, to any authorized Skutt Service center.

### **What is Not Covered:**

This warranty does not cover (1) any defect not reported to an authorized Skutt dealer or distributor within 10 days of discovery; (2) Type K Thermocouples; (3) any damage caused by overfiring; (4) products subjected to abnormal strain, freight damage, neglect, abuse, improper storage, failure to follow instructions, or products altered from factory standard condition; (5) products whose identification number has been changed; (6) failures of, or failures caused by, parts or accessories not manufactured or supplied by Skutt Ceramic Products; (7) kilns used for purposes other than firing ceramic materials; (8) kilns used for reduction or salt firing; and (9) elements in "PK" model kilns.

### **How To Obtain Warranty Service:**

Notify your Skutt dealer or distributor within 10 days of discovery of any defect. Deliver any defective part, freight prepaid, to an authorized Skutt service center. A list of Skutt service centers may be obtained from your dealer or from Skutt Ceramic Products, Inc. at the address and telephone number below.

**Other Limitations:** ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, INCLUDING PROPERTY DAMAGE, LOST PROFITS, LOSS OF USE, OR OTHER ECONOMIC LOSS, ARE EXCLUDED TO THE FULL EXTENT PERMITTED BY STATE LAW. Some states do not allow the exclusion of incidental or consequential damages, so the above exclusion may not apply to you. ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Dealers are not authorized to modify this Warranty or to make any additional commitments. Skutt will not be responsible for promises not contained in this Warranty.

**State Law Rights:** This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**6441 S.E. JOHNSON CREEK BLVD, PORTLAND, OREGON 97206 (503) 774-6000**

### **How to Request Warranty Service**

All repair work must be authorized, either by Skutt, or by an authorized Skutt Distributor before the work is done. If you believe your kiln is going to require warranty servicing, the first step is to call the Distributor from whom you purchased the kiln. If they are unable to provide or coordinate service, call Skutt Ceramic Products and ask for our Technical Service Department. 503-774-6000

Skutt has one of the most extensive networks of Distributors in the country. However, not all areas have a trained kiln technician. We realize that re-packaging and shipping your kiln is not a realistic option for most of our customers. Many of our Distributors have trained kiln technicians either on staff or with which they contract. Often times these technicians will travel to your business or home to do the repair. Skutt will pay them for their time on the job. It is your responsibility to pay them for their travel time to and from your location.

**PLEASE REGISTER YOUR WARRANTY AT [WWW.SKUTT.COM](http://WWW.SKUTT.COM)  
under the "Contact Us" tab to streamline future warranty requests.  
You will need your SERIAL NUMBER, MODEL NAME, VOLTAGE, and PHASE.  
All of this information can be found on the SERIAL PLATE,  
which is located on the side of your control box.**